Cancellation right

Withdrawal 1

Cancellation

Withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason.

The cancellation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has taken possession of the last goods.

To exercise your right of withdrawal, you must contact us:

Fachbuchhandlung Tsongkang
Martin Schwarzwälder
Mainzer Str. 57a
66121 Saarbruecken

by means of a clear statement (eg a letter sent by post or e-mail) about your decision to withdraw from this contract. You can use the attached cancellation form or in the return center (> My Account -> My Orders -> Search Orders and click Return or Replace Items), which is not required. You can also fill in and submit the withdrawal form or any other unequivocal statement electronically.
If you make use of this option, we will immediately send you (eg by e-mail) a confirmation of the receipt of such a revocation.
In order to maintain the cancellation period, it is sufficient that you send the notice of the exercise of the right of withdrawal before the expiry of the withdrawal period.

Consequences of the cancellation

If you withdraw from this Agreement, we have selected all payments we have received from you, including delivery charges (except for the additional costs arising from your choosing a different delivery method than the most favorable standard delivery we offer have to repay immediately and at the latest within fourteen days from the date on which the notification of your revocation of this contract has reached us. For this repayment, we use the same means of payment that you used in the original transaction, unless otherwise agreed with you; In no case will you be charged for this repayment fees. We may refuse to repay you until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.

You have the goods immediately and in any event not later than fourteen days from the date on which you inform us of the revocation of this contract to us,

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to be returned or handed over. The deadline is met if you send the goods before the expiry of the period of fourteen days. You bear the immediate costs of returning the goods. You only have to pay for a possible loss in value of the goods, if this loss of value is due to a handling that is not necessary for the examination of the nature, characteristics and functionality of the goods.

The right of withdrawal does not apply to distance contracts

- for the supply of goods which are not prefabricated and for the manufacture of which an individual selection or determination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer,
- for the delivery of sealed goods which are not suitable for return for reasons of health or hygiene, if their seal has been removed after delivery,
- for the delivery of sound or video recordings or computer software in a sealed package, if the seal has been removed after delivery.

End of revocation